



JEM CHILDCARE SOLUTIONS – Temporary Placement

General Details

Contact Name: _____ **Position in Company:** _____
Company Name: _____
Address: _____
Tel No: _____ **Fax No:** _____
Email: _____
Invoice address if different from above: _____

Requirement Details

Nursery Nurse:
Hours: _____ **Days:** _____
Summary of Duties: _____
Expected Time of Temporary Placement: _____

Nursery Assistant:
Hours: _____ **Days:** _____
Summary of Duties: _____
Expected Time of Temporary Placement: _____

Any other relevant information: _____

Salary and Benefits

PLEASE GIVE DETAILS OF THE SALARY AND BENEFITS YOU WOULD BE OFFERING YOUR EMPLOYEE:

Maximum Weekly Salary: _____
Maximum Daily Salary: _____
Maximum Hourly Rate: _____
Holiday Entitlement: _____
Any other relevant Information: _____



Signatures

How did you hear about JEM Childcare Solutions?

I have read and accepted the attached Terms and Conditions:

Signed:

Position:

Print Name:

Dated:

Office Use Only

Office Use Only:

Client Reference No:

Date Received:

Terms and Conditions Attached:



JEM CHILDCARE SOLUTIONS

Client Terms and Conditions of Business

FOR THE INTRODUCTION OF TEMPORARY STAFF TO BE DIRECTLY EMPLOYED BY THE CLIENT

1. DEFINITIONS

1.1. In these Terms of Business the following definitions apply:

"Assignment"	means the period during which the Temporary worker is supplied to render services to the Client;
"Client"	means the person; firm or corporate body together with any subsidiary or associated Company as defined by the Companies Act 1985 to which the Applicant is introduced;
"Agency"	means JEM Childcare Solutions of 13 Station Road Reading, Berkshire RG1 1LG
"Engagement"	means the engagement, employment or use of the Temporary Worker directly by the Client or any third party on a permanent basis, whether under a contract of service or for services; under an agency, licence, franchise or partnership agreement; or any other engagement; directly or through a limited company of which the Temporary Worker is an officer or employee
"Temporary Worker"	means the individual who is introduced by the Agency to render services to the Client.
"Transfer Fee"	means the fee payable in accordance with clause 7.1 below and Regulation 10 of the Conduct of Employment Agencies and Employment Businesses Regulations 2003.
"Introduction Fee"	means (i) the Clients Interview of Temporary Worker in person or by telephone, following the Client's instruction to the Agency to supply a Temporary worker: or (ii) the passing to the Client of a curriculum vitae or information which identifies the Temporary Worker: and which leads to an Engagement of that Temporary Worker.
"Remuneration"	includes base salary or fees, guaranteed and/or anticipated bonus and commission earnings, allowances, inducement payments, the benefit of a company car and all other payments and taxable (and, where applicable, non-taxable) emoluments payable to or receivable by the Temporary Worker for services rendered to or on behalf of the Client or any third party.

1.2. Unless the context requires otherwise, references to the singular include the plural.

1.3. The headings contained in these Terms of Business are for convenience only and do not affect their interpretation.



2. THE CONTRACT

- 2.1 These Terms constitute the contract between the Agency and the Client for the supply of the Temporary Worker's services by the Agency to the Client and are deemed to be accepted by the Client by virtue of its request for, interview with or Engagement of Temporary Worker or the passing of any information about the Temporary Worker to any third party following an Introduction.
- 2.2 These terms contain the entire agreement between the parties and unless otherwise agreed in writing by the Director of the Agency, these Terms prevail over any terms of business or purchase conditions put forward by the Client.
- 2.3 No variation or alteration to these Terms shall be valid unless the details of such variation are agreed between the Agency and the Client and are set out in writing and a copy of the varied terms is given to the Client stating the date on or after which such varied terms shall apply.

3. CHARGES

- 3.1 The client agrees to pay such hourly charges of the Agency as shall be notified to and agreed with the Client. The hourly charges are calculated according to the number of hours worked by the Temporary Worker (to the nearest quarter hour) and comprise mainly the Temporary Worker's hourly rate but also include the Agency's commission calculated as a percentage of the Temporary Worker's hourly rate, employer's National Insurance contributions and any other expenses as may have been agreed with the Client or, if there is no such agreement, such expenses as are reasonable is payable on the entirety of these charges.
- 3.2 The charges are invoiced to the Client on a weekly basis and are payable within 7 days. The Agency reserves the right to charge interest on any overdue amounts at the rate of 8% above the Bank of England base rate from the due date until the date of payment.
- 3.3 A minimum of four hours for any one booking will be charged; if bookings are reduced during the working day the full rate will be charged.
- 3.4 There are no rebates payable in respect of the charges of the Agency other than those set out in clause 7 below.

4. INFORMATION TO BE PROVIDED

- 4.1 When making an introduction of a Temporary Worker to the Client the Agency shall inform the Client of the identity of the Temporary Worker, that the Temporary Worker has the necessary or required experience, training, qualifications and any authorization required by law or a professional body to work in the Assignment; the Temporary Worker will be employed by the Agency under a contract of service.
- 4.2 Where such information is not given in paper form or by electronic means it shall be confirmed by such means by the end of the third business day (excluding Saturday, Sunday and any public or Bank Holiday) following, save where the Temporary Worker is being introduced for an Assignment in the same position as one in which the Temporary Worker had previously been supplied within the previous business five days and such information has already been given to the Client, unless the Client requests that the information is resubmitted. .



5. TIME SHEETS

- 5.1** At the end of each week of an Assignment (or at the end of the Assignment where it is for a period of One week or less) the Client shall sign the Agency's time sheet verifying the number of hours worked by the Temporary Worker during that week.
- 5.2** Signature of the time sheet by the Client is confirmation of the number of hours worked. If the Client is unable to sign a time sheet produced for authentication by the Temporary Worker because the Client disputes the hours claimed, the Client shall inform the Agency as soon as is reasonably practicable and shall co-operate fully and in a timely fashion with the Agency to enable the Agency to establish what hours, if any, were worked by the Temporary Worker. Failure to sign the time sheet does not absolve the Client's obligation to pay the charges in respect of the hours worked.

6. PAYMENT OF THE TEMPORARY WORKER

- 6.1** The Agency assumes responsibility for paying the Temporary Worker and where appropriate, for the deduction and payment of National Insurance Contributions and PAYE Income Tax applicable to the Temporary Worker pursuant to sections 44-47 of the Income Tax (Earnings and Pensions) Act 2003.

7. TRANSFER AND INTRODUCTION FEES

7.1 Where there has been a supply

7.1.1 In the event of the Engagement by the Client of a Temporary Worker supplied by the Agency (1) directly or (2) pursuant to being supplied by another Agency, during the Assignment or within whichever is the longer of either?

- 14 weeks from the start of the first Assignment (the first Assignment being each new Assignment where there has been a break of more than 42 days (6 weeks) since the end of the previous Assignment); or
- 8 weeks from the day after the last day the Temporary Worker worked on the Assignment the Client shall be liable, to either an extended period of hire or a Transfer Fee the length or amount of which is to be agreed between the Agency and the Client.

7.1.2 The Client must give the Agency 5 days written notice in advance of the Engagement of whether it is elected to take the period of extended hire or to pay the Transfer Fee.

7.1.3 If the Client does not give such notice before the Temporary Worker is engaged the parties agree that the Transfer Fee shall be due.

7.1.4 If the parties do not agree a period of extended hire or a Transfer Fee in accordance with 7.1.1 then the following shall be deemed to have been agreed:

- (a) The length of the extended period of hire shall be 18 weeks during which the Client shall pay the currently hourly charge agreed pursuant to clause 3.1 for each hour the Temporary Worker is so employed or supplied; or
- (b) The amount of the Transfer fee shall be: 15% of the annual salary or if the amount of the annual salary is not known the hourly charges agreed pursuant to clause 2.1 multiplied by 300 times the hourly rate. No refund of the Transfer Fee will be paid in the event the engagement subsequently terminates. However where the Client does not give such notice before the Temporary Worker is Engaged the parties agree that the Transfer Fee shall be due.

7.2 Where there has been an introduction but no supply

7.2.1 In the event that there is an Introduction of a Temporary Worker to the Client which does not Result in the supply of that Temporary Worker by the Agency to the Client, but which leads to an Engagement by the client of the Temporary Work by the client either (1) directly or (2) pursuant to Being supplied by another employment business within 6 months of the date of the Introduction the Client shall be liable, to either an extended period of hire or an Introduction Fee the length or amount Of which is to be agreed between The Agency and the Client.



7.2.2 The Client must give the Agency 5 days' written notice in advance of the Engagement of whether it has elected to take the period of extended hire or to pay the Introduction Fee.

7.2.3 If the client does not give such notice before the Temporary Worker is Engaged the parties agreed that the Introduction Fee.

7.2.4 If the parties do not agree a period of extended hire or an Introduction Fee in accordance with 7.2.1 then the following shall be deemed to have been agreed.

- (a) The length of the extended period of hire shall be 18 weeks during which the Client shall pay the current hourly charge agreed pursuant to clause 3.1 for each hour the Temporary Worker is so employed or supplied: or
- (b) The amount of the Transfer Fee shall be 15% of the annual salary or if the amount of the annual salary is not known the hourly charges agreed pursuant to clause 2.1 multiplied by 300 times the hourly rate. No refund of the transfer fee will be paid in the event the Engagement subsequently terminates. However, where the Client does not give such notice before the Temporary Worker is Engaged the parties agree that the Transfer Fee shall be due.

Inability to supply during the period of hire

7.2.5 If the client elects for an extended period of hire, as set out above but before the end of such period Engages the Temporary Worker supplied by the Agency either directly or pursuant to being supplied by another Agency or the Temporary Worker chooses not to be supplied for an extended period of hire, the Introduction Fee calculated in accordance with 7.2.2 may be charged, reduced by such percentage to reflect the period of extended hire already undertaken by the Temporary Worker and paid for by the client.

7.2.6 Where period(s) of absence due to illness or injury prevent the Temporary Worker from being employed or supplied for 4 or more days which shall be qualifying days for the purpose of Statutory Sick Pay (SSP) during the period of hire as set out above the period of hire shall be extended by the period equivalent to the total period of absence, Where the Agency pays the Temporary Worker SSP during the period of hire an equivalent amount shall be charged to and be payable by the client in addition to the charges agreed pursuant to clause 3.1

7.3 Where there has been Introduction to and Engagement by a Third Party

7.3.1 In the event that the **Temporary Worker supplied to a Client is introduced by the Client to a Third Party which results in the Engagement of the Temporary worker by the Third Party** during the Assignment or within whichever is the longer of either.

- 14 weeks from the start of the first Assignment (the first Assignment being each new assignment where there has been a break of more than 42 days (6 weeks) since the end of the previous Assignment); or
- 8 weeks from the day after the last day the Temporary Worker worked on the Assignment the client shall be liable, to pay a Transfer Fee the length of which is to be agreed between the Agency and the Client.

7.3.2 If the parties do not agree a Transfer Fee in accordance with 7.3.1 then the client will be liable to pay a Transfer Fee calculated as follows; 15% of the Remuneration applicable during the first 12 months of the Engagement or, if the actual amount of the Remuneration is not known the hourly charges agreed pursuant to clause 3.1 multiplied by 300.

7.3.3 No refund of the Transfer Fee will be paid in the event that the Engagement subsequently Terminates.

7.4 Where there has been an Introduction but no supply resulting in an Engagement by a Third Party

In the event that there is an Introduction of a Temporary Worker to the Client which does not result in supply of that Temporary work by the Agency to the client, but the **Temporary work is introduced by the Client to a Third Party** which result in the engagement of the Temporary Worker by the Third Party within 6 months from the date of Introduction the client shall be liable, to an Introduction Fee calculated as follows: 15% of the Remuneration applicable during the first 12 months of the Engagement or, if the actual amounts of the Remuneration is not known the hourly charges agreed pursuant to clause 3.1 multiplied by 300. No refund of the Introduction Fee will be paid in the event that the Engagement subsequently terminates



8. LIABILITY

8.1 Whilst every effort is made by the Agency to give satisfaction to the client by ensuring reasonable standards of skills, integrity and reliability from Temporary Workers and further to provide them in accordance with the Clients booking details, the Agency is not liable for any loss, expense, damage or delay arising from any failure to provide a Temporary Worker for all or part of the period of booking or from the negligence, dishonesty, misconduct or lack of skill of the Temporary Worker. For the avoidance of doubt, the Agency does not exclude liability for death or personal injury arising from its own negligence.

8.2 Temporary Workers supplied by the Agency are engaged under contracts for services. They are employees of the Agency but deemed to be under the supervision, direction and control of the Client from the time they report to take up duties and for the duration of the Assignment. The Client agrees to be responsible for all acts, errors or omissions of the Temporary Worker, whether wilful, negligent or otherwise as though Temporary Worker was on the payroll of the Client. The Client will also comply in all respects with all statutes including, for the avoidance of doubt, the working Time Regulations Health and Safety At Work Act etc, by-laws, codes of practices and legal requirements to which the Client is ordinarily subject in respect of the Clients own staff (excluding the matters specifically mentioned in Clause 6 above) including in particular the provision of adequate Employer's and Public Liability Insurance cover the Temporary Worker during all assignments.

8.3 The Client shall advise the Agency of any special health and safety matters about which the Agency is required to inform the Temporary Worker and about any requirements imposed by law or by any Professional Body, which must be satisfied if the Temporary Worker is to fill the Assignment. The client will assist the Agency in complying with the Agency's duties under the Working Time Regulations by supplying relevant information about the Assignment requested by the Agency and the Client will not do anything to cause the Agency to be in breach of its obligations under these Regulations. Where the Client requires or may require the services of a Temporary Worker for more than 48 hours in any week, the Client must notify the Agency of this requirement before the commencement of that week.

8.4 The client undertakes that it knows of no reason why it would be detrimental to the interests of the Temporary Worker for the Temporary Worker to fill the Assignment.

8.5 The Client shall indemnify and keep indemnified the Agency against any costs, claims or Liabilities incurred by the Agency arising out of any Assignment or arising out of any non-compliance with clauses 8.2 and 8.3 and/or as a result of any breach of these Terms by the Client.

9. SPECIAL SITUATIONS

8.1 Where the Temporary Worker is required by law, or any professional body to have any qualifications or authorizations to work on the Assignment or the Assignment involves caring for or attending one or more persons under the age of 18 or any person who by reason of age infirmity or who is otherwise in need of care or attention, the Agency will take all reasonably practicable steps to obtain and offer to provide to the Client:

- Copies of any relevant qualifications or authorizations of the temporary Worker, and
- Two references from persons not related to the Temporary Worker who have agreed that the references they provide may be disclosed to the client.

And has taken all reasonably practicable steps to confirm that the Temporary Worker is suitable for the Assignment. If the Agency is unable to do any of the above it shall inform the Client of the steps it has taken to obtain this information in any event.



10. TERMINATION

10.1 The Client undertakes to supervise the Temporary worker sufficiently to ensure the clients satisfaction with the Temporary Workers standards of workmanship. If the Client reasonably considers that the services of the Temporary Worker are unsatisfactory, the Client may terminate the Assignment either by instructing the Temporary Worker to leave the Assignment immediately, or by directing the Agency to remove the Temporary Worker. The agency may, in such Circumstances reduce or cancel the charges for the time worked by that Temporary Worker, provided that the Assignment terminates:-

- (a) Within four hours of the Temporary Worker commencing the Assignment where the booking is for more than seven hours: or
- (b) within two hours of bookings of seven hours or less;

And also provided that notification of the unsuitability of the Temporary Worker is confirmed in writing to the Agency within 48 hours of the termination of the Assignment.

10.2 Any of the Client, Agency or the Temporary Worker may terminate the Assignment at any time without prior notice and without liability.

10.3 The client shall notify the Agency immediately and without delay and in any event within 12 hours if the Temporary Worker fails to attend work or notifies the Client that the Temporary Worker is unable to attend work for any reason.

10.4 The Agency shall notify the Client immediately if it receives or otherwise obtains information which gives it reasonable grounds to believe that the Temporary Worker supplied to the Client is unsuitable for the Assignment and shall be entitled to terminate the Assignment forthwith by notice in writing without prior notice and without liability.

11. LAW

11.1 These Terms are governed by the law of England and Wales and are subject to the exclusion of jurisdiction of the Courts of England and Wales.

Signed for and on behalf of the Client:

Clients Trading Name:

Dated:
